

Advanced Analytics for Quality, Warranty & Engineering

Fall 2011 Ubiquiti Information Exchange

Tuesday 1st Nov 2011, 11:00am – 4:30pm at Management Education Center in Troy MI

The current agenda includes:

- *Technologies to address “No Trouble Found” & Early Warning using Automated Alerts*
- *Techniques to help in Globalization Issues & New features using Ubiquiti software*
- *Update on Automotive Warranty Trend by Eric Arnum, Editor of Warranty Week*

Also: Participants can try out basic and advanced Ubiquiti software. Basic and introductory material will be presented for those interested in the use of software to address issues in quality, warranty and engineering areas. An open forum is planned for discussions on current issues and the best practices among industry professionals.

(Ubiquiti Event begins 11:00 am.)

Time (a.m.)	Late Morning Topics
11.00 – 11.50	Introduction to Ubiquiti Technologies Team Ubiquiti in Room 106
	Hands On use of Ubiquiti Technologies Event Participants in Room 105
Time (a.m./p.m.)	Lunch
11.50 – 01.10	Served in MEC Lunch Rooms
Time (p.m.)	Afternoon Topics
01.10 – 02.10	More on Ubiquiti Technologies Handling narrative text & global languages; Alerts-based “Early Warning” systems; New Features (eg, Attachments, Managing Issue-Fixes & 8D’s, NHTSA Search etc.). Automated Generation of standard & customized Charts, Reports & Presentations.
02.10 – 03.00	“Update: Automotive Warranty Trends” Mr. Eric Arnum, Editor, Warranty Week
03.00 – 03.15	Break
03.15 – 04.30	Data Mining to address “No Trouble Found” (Based on joint work on an Actual Case with a major Automotive Supplier) <u>Open Discussion</u> on Current Issues and Best Practices

Please email team@ubiquiti.com or call Ubiquiti at (734) 994-3200. We value your input!